

Liyakta Office Systems (Pvt) Ltd

Understanding Needs. Delivering Solutions.

COMPANY PROFILE

ABOUT|US



Liyakta Office systems is a LLC registered under Government of Sri Lanka specializing in Integrated Computer Hardware Solutions, Maintenance with a proven track record and a client base. With the backing of globally renowned brands Liyakta has emerged as a highly reliable Total Business Solution Provider in Information Technology Industry in Sri Lanka.

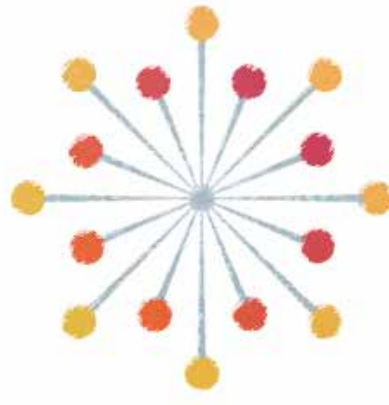
Our staff is comprised of a highly skilled technical team led by a professional team of management powered by the latest hardware and a variety of workstations including high end networked PCs and has the infrastructure to execute any IT project.

Professional management, experienced and competent staff, good product orientation and precise business etiquettes provide Liyakta Office Systems with the necessary ingredients that are required to succeed internationally and locally.

We ensure that all of our employees receive intensive training in the leading technologies that emerge into the market. This concept has enabled us to maintain the highest competence rate resulting in flawless business solutions.

Customer loyalty Liyakta Office Systems has gained in the past confirms its philosophy. In fact regular 'repeat business' has been the highest compliment paid to us by our customers.

WE|CONNECT|DOTS



Our strength lies in our partners. Be it an enterprise grade engineered multi-tier solution, a custom made server infrastructure to support a corporate internet backbone or just a small scalable managed printing solution.

GLOBAL BRANDS LOCAL REACH



We Understand. Your Organization Requires a Solution Partner that can deliver. Everytime.

We Value. Your ethics of of doing business and the need to align.

We Guarantee. That we deliver what we promise. And that we won't what we can't.

Liyakta is a collaboration of people, partners and ethics scalable to your needs & flexible to your organizational demands. By our wealth of experience in the business of computing we understand that every request has its individual flavour.

Therefore each and every solution of ours is tailored to perfection, tested & proven and guaranteed to perform. The journey of our solutions don't cease when its sold; it's just the beginning of a long story forward. We take pride in our reach in islandwide support, impressive response & resolution times and providing a best in class service with a reputation to carry forward.

Its a combination of expertise for a experience to cherish.

SCALABLE|RESULTS



Proper planning leads to better decisions. From early on we knew that Enterprise grade solutions should be flexible to reflect your growth. And we did put it into use.

Your Expectations are constantly evolving. Be it a core business operation, an improvement to the supply value chain or an infrastructure upgrade. So should be your partners in achieving such goals.

With our unique footprint as a total solution provider we can scale our solutions on the go to suit your needs. In the same time we ensure that they carry a measure of quality surpassing international standards.

It's not about the quantity that one can deliver, its all about the quality that the product reflects.

OUR VISION

To become a regional achiever in providing affordable and feasible business solutions.

OUR MISSION

Ensuring customers a service based on quality and flexibility by providing scalable business solutions.

"Quality is never an accident. It is always the result of intelligent effort."

-John Ruskin

OUR TEAM & CORPORATE INFORMATION

Board Of Directors

Director Operations

Director Finance

CEO/CTO

CFO

Manager
Business Development

Accountant

Accounts Manager

Manager Technical
Services

Assitant Accounts
Manager

Technical Services
Coordinator

Marketing Staff

Technical Staff

Accounts Staff

Company Secretary:
Corporate Bankers:

Primary Place of Business:
Branch:
Business Registration No:
VAT Registration No:

Financial Consultants & Allied Services (Pvt) Ltd
Sampath Bank, Nawala. (008210000551)
HNB Head Office branch (003010421137)
21, Saman Mawatha, Nawala Road, Nugegoda.
46/1/1, De Crooz Road, Negombo.
PV 75154
114751545-7000

OUR PORTFOLIO



BUSINESS PCS

Designed for networked environments and offer easy manageability, platform stability and lower overall cost of ownership.



SERVERS & STORAGE

From growing SMBs to enterprise workloads, our rack and tower servers offer unmatched value and meet mission-critical demands with legendary reliability.



VIRTUALIZATION & CLOUD

At Liyakta we believe that a strong virtualization strategy can rapidly deliver on the promise of a modern, efficient and secure, cloud environment.



SECURITY APPLIANCES

We offer next generation network security appliances with comprehensive network security to SOHO, SMBs and Enterprise, centralized security management



NETWORK INFRASTRUCTURE

Each business is unique, so are the network requirements. From planning to deployment of the network we cater to IPv4, IPv6 in both wired and Wireless configuration



LICENSING & COMPLIANCE

We deliver compliance solutions for reconciling licenses and installed software through IT compliance management system engineered to provide IT software asset management

OUR PORTFOLIO



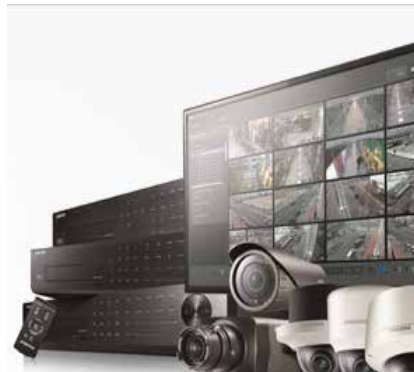
BACKUP & DISASTER RECOVERY

Versatile Data Protection that grows as you need it from Liyakta with Scalable protection, High availability assurance, Fast recovery & Optimized storage use.



HOSTED SOLUTIONS

Robust cloud computing solutions including public, private & hybrid cloud and cloud storage to complete managed services with network infrastructure, apps, systems and data are strategically maintained



SURVEILLANCE & SECURITY

Liyakta offers the latest in security technology. Our selection of Wireless Surveillance, Analog Systems, Security Cameras, HD SDI systems, and more.



CYOD BASED SOLUTIONS

Evolving from BYOD solutions to an efficient and secure CYOD strategy requires the right mobility solutions, services, technologies and online capabilities. We are Engineered to provide you with such solutions



POWER BACKUP SOLUTIONS

Our power quality portfolio encompasses a comprehensive offering of power management solutions from multi-source providers offering a total solution.



MULTIMEDIA SOLUTIONS

We provide power tools for communication offering a full line of multimedia projectors, videoconferencing solutions, digital signage and ultraportable mobile multimedia units

PLATINUM **AaDVANTAGE**



Preferred & Priority

Did you ever thought of being treated special or cared for as being critical?

Platinum Aadvantage is the ideal solution for you and your needs. Having Platinum Aadvantage cover in addition to the standard warranty provides you with access to an immediate and dedicated support hotline and an industry leading maximum 06 working hour response and 12 working hour resolution time.

WORDS YOU'LL GET USED TO HEARING

Unparalleled service and comfort

In addition to a host of additional benefits you will be provided with a backup unit of equal or greater configurations in case of exceeding the resolution time to experience worry free business continuity.

Dedicated Platinum Service Desk

Representatives are ready to assist you with all your needs. For inquires, upgrades and requests, claims, Aadvantage account inquiries and customer service; call the Platinum Service Desk at 114 889 100. For 24 hour online customer support or to open a ticket for yourself drop a mail to pa@liyakta.com

Premier Industry Leading Support

Yes. You heard it right. Industry's best support just got better. A maximum 06 working hour response and 12 working hour resolution time. Just can't ask for more.

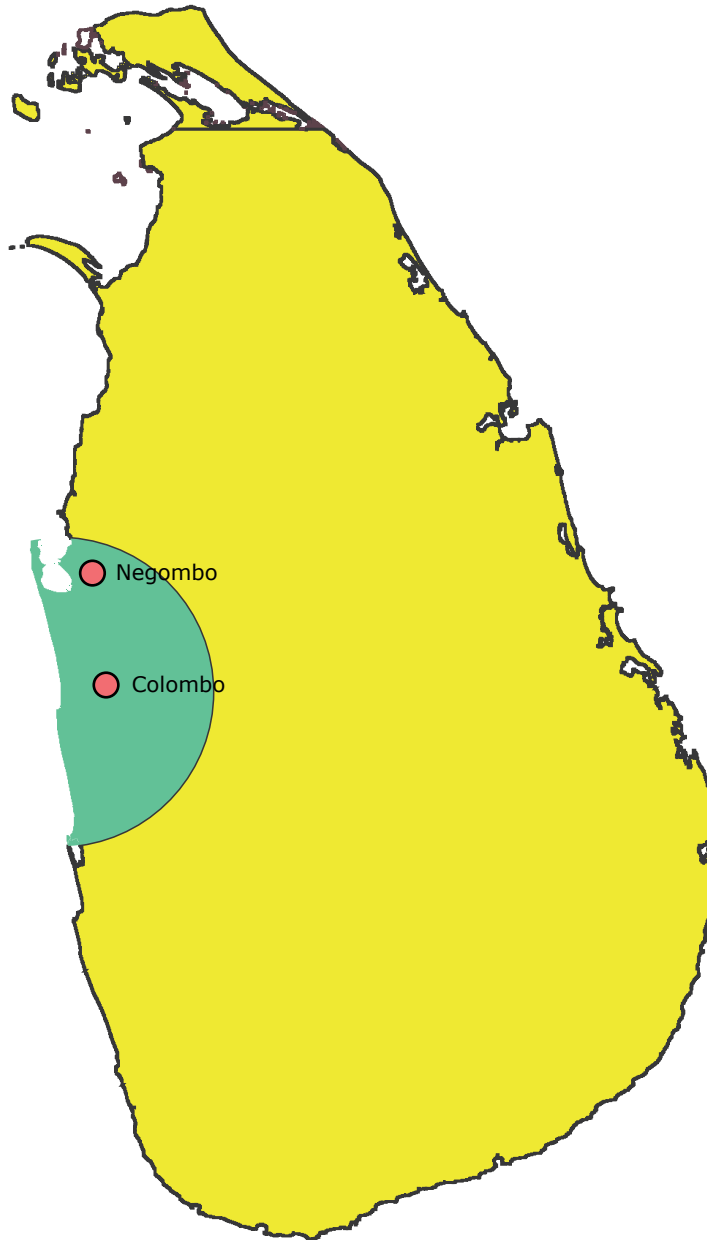
Software Re-Installation Charges Waiver

Your warranty for hardware is extended for installed software. Free complimentary data backup, software reinstallation.

Complimentary Consumable Supply

Backup printers are useless. Unless you get an exact same one that uses same consumables. We saw the problem beforehand and now you can enjoy the benefit of the backup printer along with complementary cartridges. Free of charge of course.

OUR REACH & RESPONSE



Maximum 06 Working Hour Response Time
Colombo & Negombo city and Surburbs



Maximum 24 Working Hour Response Time
outstations

FINANCIAL PERFORMANCE



FY2011

The beginning

Financial Year 2010-2011

Operated in the last 02 quarters of the financial year 2010-2011. Operations include setting up of supplier chain and taxation guidelines.

Recorded a 3.5m turnover in the 02 quarters a significant achievement for a startup company.



FY2012

275% growth

Financial Year 2011-2012. The beginning of growth.

For financial year 2011-2012 a total growth of 275% was recorded at a turnover of 19.4m.

Operations were concentrated on obtaining HP and DELL business partner status along with streamlining business operations through better customer service.



FY2013

414% growth

Financial Year 2012-2013. The growth continues.

For financial year 2012-2013 a total growth of 414% was recorded at a turnover of 80.9m.

Operations were based on exploring new business horizons through expanding operations on both government and private sectors.

SERVICE LEVEL AGREEMENT

SCOPE OF SERVICE PROVIDED

The service is undertaken by the Company's personnel, who are conversant with the systems to be supported. Support services provided by the Company to the Customer will be in accordance with any agreed procedures.

Support services may be carried out by:

- site visits, as required, by the Company;
- remote diagnostics and support by the Company, via a remote connection link to the Customer's systems;
- remote telephone and/or e-mail support by the Company;
- support from the system and/or component manufacturer, if appropriate.

SUPPORT WARRANTY

The Company will give the Customer support under the terms of this Agreement for System hardware running on the Customer's systems as defined within the Supported Products section. The Company will provide services under the terms of this Agreement using competent staff to provide such services.

However the following also applies:

- The Company cannot guarantee particular staff being used on any Assignment. The Company will take all reasonable steps to ensure that staff supplied is best suited to deal with each Assignment.
- The Company cannot supply staff having a specific familiarity with the Customer's Applications Software.
- It may be necessary for other Company personnel to become involved in a particular Assignment on an escalation basis.
- No specific time constraints can apply to the provision of a solution to an assignment, especially when changes to any System or Application Software programs become necessary.

The Company will ensure on all Assignments that the re-establishment of a working system is of first importance.

SPECIAL CONDITIONS

FORCE MAJEURE

The Company shall not be liable for any failure to comply with, or for any delay in, the performance of its obligations hereunder where such failure or delay is indirectly caused by, or in any manner arises or results from, events beyond the control of the Company. These events shall include, but not be restricted to, governmental action, industrial dispute, labor shortage, delay or failure of any supplier or contractor. If any such event shall continue for more than 90 days, either party may terminate the contract in respect of Services not yet delivered.

SYSTEM AUDITS

The Customer may request that the Company carry out on their behalf a program of system health checks on a scheduled basis. The primary purpose of these audits is to monitor the system performance and capacities and to notify the Customer of any current or impending issues. The precise nature of these checks is to be mutually agreed. This task will be performed via a remote link by customer support staff at times mutually agreed between the Customer Support Manager and the Customer site contact responsible for the system.

OUR CLIENTS



UNIVERSITY OF MORATUWA



ALLIANCE FINANCE CO. PLC



UNIVERSITY OF KELANIYA



UNIVERSITY OF VISUAL & PERFORMING ARTS



INTERNATIONAL CONSTRUCTION CONSORTIUM



THE INSTITUTE OF CHARTERED ACCOUNTANTS OF SRI LANKA



DEPARTMENT OF INLAND REVENUE



MINISTRY OF ECONOMIC DEVELOPMENT



EAM MALIBAN GROUP



LALAN GROUP



KANRICH FINANCE



SAMPATH BANK



SLIDA



ZONAL EDUCATION OFFICE KELANIYA



MAGA ENGINEERING (PVT) LTD



MINISTRY OF NATIONAL LANGUAGE

LIST OF CONTACTS

Company Address

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www.liyakta.com

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Email

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